

RIANNE MIKAELA LU



UX/UI DESIGNER

EXPERIENCE

FREELANCE UX DESIGNER

Silver State Spirits

January 2023 - May 2023

- Conceptualized rebranding including name change, logo design, and website
- Created wireframe and prototypes for responsive web design
- Produced user-centered responsive website based on user research, usability studies, WCAG (Web Content Accessibility Guidelines), and requirements from Chief Marketing Officer
- Worked closely with developers to ensure seamless implementation of designs
- Delivered project to stakeholders to create a live product
- Incorporated feedback for continuous improvement of product

BANQUET SERVER LEAD

Caneletto Restaurant Venetian, Las Vegas

April 2021 - June 2023

- Understood customer needs to provide excellent customer service
- Worked closely with management, chefs, and banquet servers to deliver a flawless event for clients
- Swiftly and successfully resolved conflict, resulting in client satisfaction

DENTAL ASSISTANT

Sunrise Dental, Las Vegas

March 2018 - September 2020

- Understood patient needs to create a comfortable environment
- Worked alongside the dentist, providing instruments for both routine and specialty procedures, always working proactively to anticipate needs
- Gathered and reviewed patient records, data, and medical history to provide accurate patient assessments

CONTACT

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EDUCATION

MAY 2023

UNIVERSITY OF NEVADA, LAS VEGAS

B.A Psychology

JUNE 2023

COURSERA CERTIFICATION

Google UX Design

TOOLS

- Figma
- Adobe XD
- Adobe Illustrate
- Adobe Photoshop
- Adobe Premiere Pro
- Microsoft Office

SKILLS

- User Research
- Usability Testing
- Wireframing
- Prototyping
- Design Systems
- Typography
- Visual Hierarchy
- Accessibility
- HTML/CSS
- Communication & Collaboration